

# Retrieving Adjudication Details

# 8.3

**Kroll Computer Systems**



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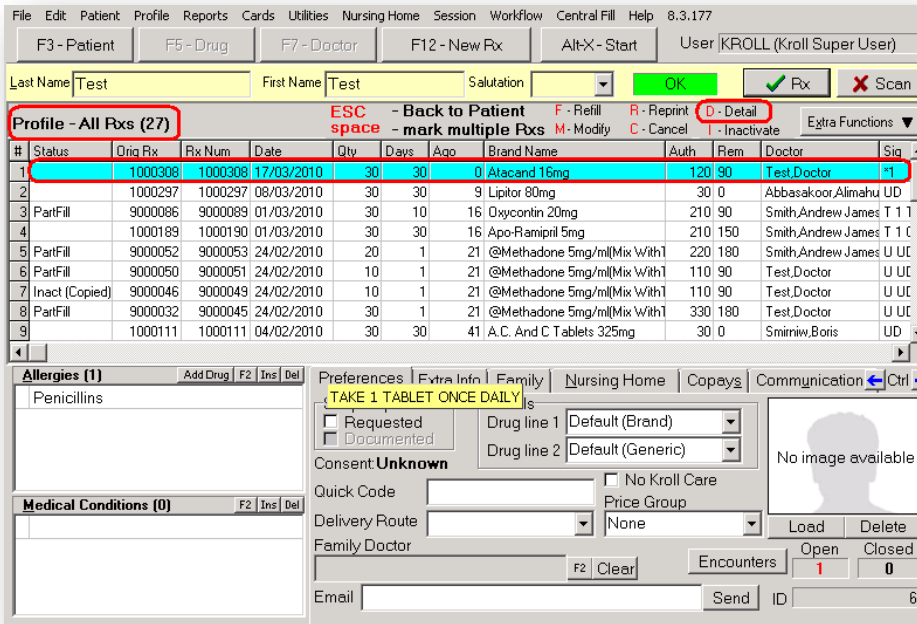
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## Retrieving Adjudication Details

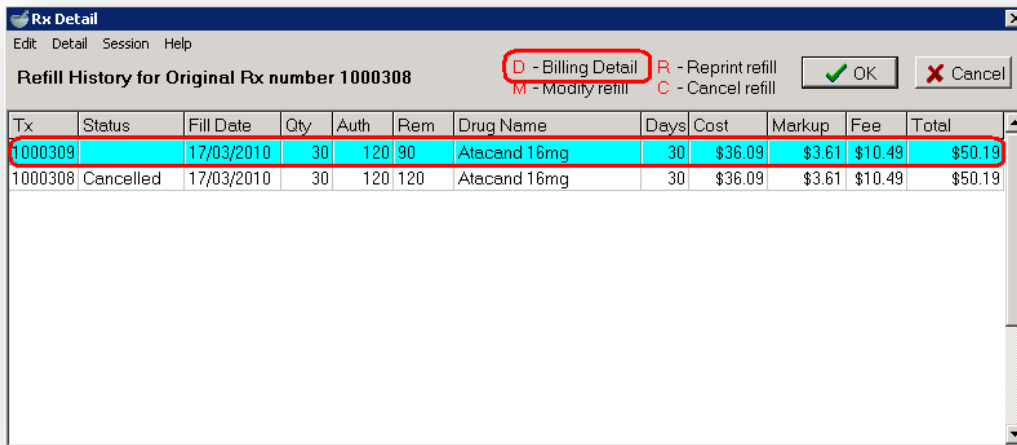
Subsequent to filling a prescription in Kroll, it is possible to recall adjudication results in one of two ways.

### Method 1 of Retrieving Adjudication Details

1. Access the Patient Card using the F3-Patient search.
2. From the Patient Card access the Patient Profile (SHIFT+F3).



3. Highlight the prescription of interest and press **D** on the keyboard or click **D- Details** to view the **Rx Detail** form. This screen will bring up all the transaction numbers (Tx Number) associated with the Original Rx Number.



- Highlight the Tx Number of interest and press **D** on the keyboard or click **D-Billing Detail** to view the **Rx Plan Detail Form**. This screen breaks down the amounts paid by each third party payor for the Tx selected.

**NOTE:** Any value for Cash is indicative of the amount paid by the patient.

Type	Sub Plan Code	Seq	Adj Date	Pays	Adj State
Fill	ESI	1	17/03/2010	\$37.64	Done
Fill	Cash	2	17/03/2010	\$12.55	Done

- Highlight the third party plan entry, in this case the ESI, and press **D** on the keyboard or click **D-Adjudication History** to view the **Rx Plan Adjudication History** form which shows the details and messages sent back from the third party plan.

Date/Time	Inter	Response	Errors	Details/Messages
17/03/2010 13:43:31		Accepted		Claim Accepted

- At this point, pressing **D** or clicking **D-View Adjudication Detail** will bring up the last details screen, the **Adjudication Claim and Response Form**. The left side of the screen, **Claim Values**, shows all the values being sent to the third party payer. The right side of the screen, **Response Values**, shows all the values and messages sent back from the third party payer.

Claim Values		Response Values	
Rx Num	1000309	SubPlan	ESI
BIN	610068	Orig Rx Num	001000308
Cpha Ver	03	Refills	02
Tran Code	01	Current Rx Num	001000309
Software ID	KC	DIN	02239092
Software Ver	01	SSC	
Active Dev ID		Quantity	000300
Pharmacy ID		Days Supply	030
Dispense Date	100317	Doctor ID Ref	99
Trace Num	000201	Doctor Num	99999
Carrier ID	02	Prod Selection	
Group ID	12345	Unlisted Cmpd	
Client ID	123456789	SA Num	
Cpha Pat Code		Interventions	
Birthdate	19300101	Cost	003609
Cardholder	TEST	Markup	00361
Relationship	0	Fee	01049
First Name	TEST	Mix Fee	00000
Last Name	TEST	Mix Time	00
Prov Health ID		SSC Fee	00000
Gender	M	Prev Paid	000000
Med Reas Ref		Pharm ID	
Med Reason		Adj Date	000000
New/Refill	R		
		Adj Date	100317
		Trace Num	
		Trans Code	51
		Ref Num	
		ResultCode	A
		Error Codes	
		Cost	003609
		Markup	00000
		Gen Incentive	00000
		Fee	01049
		Mix Fee	00000
		SSC Fee	00000
		Copay	000361
		Deduct	000000
		Coinsurance	000000
		Plan Pays	003764
		Messages	
		Claim Accepted	

- Exit back to the patient profile (SHIFT+F3) by pressing **ESC** on the keyboard four (4) times.

## Method 2 of Viewing Adjudication Details

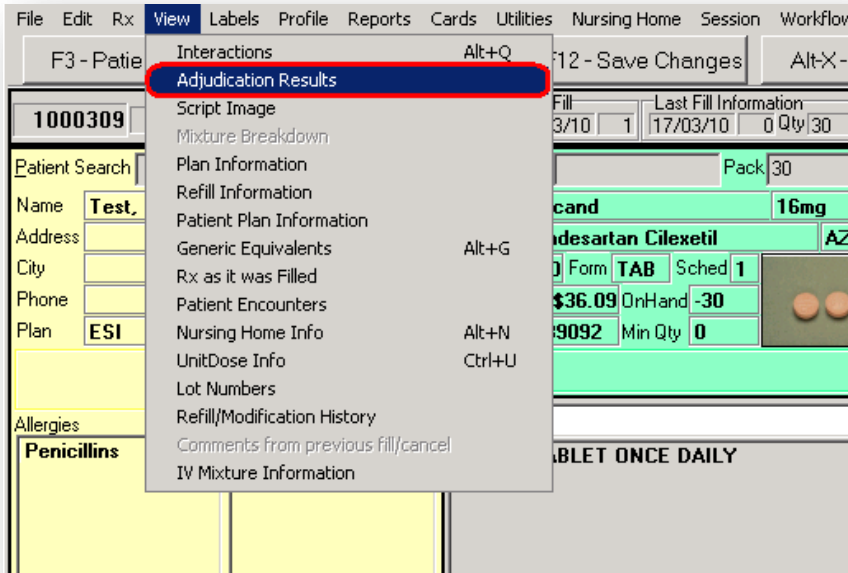
1. Access the Patient Card using the F3-Patient search.
2. From the Patient Card access the Patient Profile (SHIFT+F3).
3. Highlight the prescription of interest by clicking on the entry.
4. Call up the prescription in modify mode by pressing **M** on the keyboard or clicking **M-Modify**.

The screenshot shows a medical software interface with the following components:

- Menu Bar:** File, Edit, Patient, Profile, Reports, Cards, Utilities, Nursing Home, Session, Workflow, Central Fill, Help 8.3.177
- Buttons:** F3 - Patient, F5 - Drug, F7 - Doctor, F12 - New Rx, Alt-X - Start, User: KROLL (Kroll Super User)
- Form Fields:** Last Name: Test, First Name: Test, Salutation: [dropdown], OK, Save, Scan
- Profile - All Rxs (27):**
  - ESC - Back to Patient, F - Refill, R - Reprint, D - Detail, space - mark multiple Rxs, M - Modify, C - Cancel, I - Inactivate, Extra Functions
  - Table:**

#	Status	Orig Rx	Rx Num	Date	Qty	Days	Ago	Brand Name	Auth	Rem	Doctor	Sig
1		1000308	1000309	17/03/2010	30	30	1	Atacand 16mg	120	90	Test,Doctor	*1
2		1000297	1000297	08/03/2010	30	30	10	Lipitor 80mg	30	0	Abbasakoor,Aimahu	UD
3	PartFill	9000086	9000089	01/03/2010	30	10	17	Oxycontin 20mg	210	90	Smith,Andrew James	T 1 1
4		1000189	1000190	01/03/2010	30	30	17	Apo-Ramipril 5mg	210	150	Smith,Andrew James	T 1 C
5	PartFill	9000052	9000053	24/02/2010	20	1	22	@Methadone 5mg/ml[Mix With]	220	180	Smith,Andrew James	U UE
6	PartFill	9000050	9000051	24/02/2010	10	1	22	@Methadone 5mg/ml[Mix With]	110	90	Test,Doctor	U UE
7	Inact (Copied)	9000046	9000049	24/02/2010	10	1	22	@Methadone 5mg/ml[Mix With]	110	90	Test,Doctor	U UE
8	PartFill	9000032	9000045	24/02/2010	30	1	22	@Methadone 5mg/ml[Mix With]	330	180	Test,Doctor	U UE
9		1000111	1000111	04/02/2010	30	30	42	A.C. And C Tablets 325mg	30	0	Smirniw,Boris	UD
- Left Panel:**
  - Allergies (1):** Add Drug, F2, Ins, Del. Contains: Penicillins
  - Medical Conditions (0):** F2, Ins, Del. (Empty)
- Right Panel:**
  - Preferences:** Snap Caps (Requested, Documented), Consent: Unknown, Quick Code, Delivery Route, Family Doctor, Email, F2 Clear, Encounters (Open: 1, Closed: 0), Send, ID: 6
  - Extra Info:** Labels (Drug line 1: Default (Brand), Drug line 2: Default (Generic)), No image available
  - Buttons:** Load, Delete, Open, Closed

- From the prescription screen, go to View → Adjudication History.



**Adjudication Results**

View  
1 - ESI

**The claim was accepted with price adjustments**

Errors, Warnings and Messages for ESI

**Claim Accepted**

Pricing Adjustments						
	Cost/Markup	Fee	Mix Fee	SSC Fee	Total	
Submitted	39.70	10.49	0.00	0.00	50.19	Rx Total <b>50.19</b>
Accepted	36.09	10.49	0.00	0.00	46.58	Prev Paid <b>0.00</b>
Difference	<b>3.61</b>				<b>3.61</b>	Plan Pays <b>37.64</b>
						Pat Pays <b>12.55</b>

6. View the Claim Record by going to View → Claim Record from the **Adjudication Results** form.

**Adjudication Results**

View

Claim Record  
 Response Record

The claim was accepted with price adjustments

Errors, Warnings and Messages for ESI

**Claim Accepted**

Pricing Adjustments						
	Cost/Markup	Fee	Mix Fee	SSC Fee	Total	
Submitted	39.70	10.49	0.00	0.00	50.19	Rx Total <b>50.19</b>
Accepted	36.09	10.49	0.00	0.00	46.58	Prev Paid <b>0.00</b>
Difference	<b>3.61</b>				<b>3.61</b>	Plan Pays <b>37.64</b>
						Pat Pays <b>12.55</b>

CphaClaimForm

BIN	610068	Med Reas Ref	
Cpha Ver	3	Med Reason	
Tran Code	01	New/Refill	R
Software ID	KC	Orig Rx Num	1000308
Software Ver	01	Refills	2
Active Dev ID		Current Rx Num	1000309
Pharmacy ID		DIN	2239092
Dispense Date	17/03/10	SSC	
Trace Num	201	Quantity	30
Carrier ID	02	Days Supply	30
Group ID	12345	Doctor ID Ref	99
Client ID	123456789	Doctor Num	99999
Cpha Pat Code		Prod Selection	
Birthdate	01/01/30	Unlisted Cmpd	
Cardholder	TEST	Spec Auth Num	
Relationship	0	Interventions	
First Name	TEST		
Last Name	TEST		
Prov Health ID			
Gender	M		

Cost	36.09
Markup	3.61
Fee	10.49
Mix Fee	0.00
Mix Time	0
SSC Fee	0.00
Prev Paid	0.00
Pharm ID	
Adj Date	

✔ OK

- View the Response Record by going to View → Response Record from the **Adjudication Results** form.

**Adjudication Results**

View

Claim Record

**Response Record**

The claim was accepted with price adjustments

Errors, Warnings and Messages for ESI

**Claim Accepted**

Pricing Adjustments

	Cost/Markup	Fee	Mix Fee	SSC Fee	Total	Rx Total	
Submitted	39.70	10.49	0.00	0.00	50.19	Prev Paid	<b>0.00</b>
Accepted	36.09	10.49	0.00	0.00	46.58	Plan Pays	<b>37.64</b>
Difference	<b>3.61</b>				<b>3.61</b>	Pat Pays	<b>12.55</b>

**Claim Response for ESI**
⌵ □ ✕

Adj Date	17/03/10		
ResultCode	A	Ref Num	
Error Codes		Gen Incentive	0.00
Cost	36.09	Copay	3.61
Markup	0.00	Deduct	0.00
Fee	10.49	Colnsurance	0.00
Mix Fee	0.00	Plan Pays	37.64
SSC Fee	0.00		
Message 1	Claim Accepted		
Message 2			
Message 3			

✓ OK

✕ Cancel

### Kroll Helpdesk Information

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