Kroll Version 10
Service Pack 17
Release notes
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Kroll Version 10 Service Pack 17 Release Notes

This document is a compilation of changes and enhancements in Kroll Version 10 Service Pack 17. It is intended to keep users abreast of changes to the software and to help users implement and adapt to those changes.

User Interface

[48791] Full screen button now available on the Rx Images Tab

Feature: The Clinical Verification workflow screen now displays the screen button in full on the Rx Images tab.

[53357] Changes in the Rx Workflow Queue

Feature: When displaying To Do entries in the Rx Workflow Queue, we now set the To Do Type to the corresponding ERxOrder Type (if an ERxOrder exists) for the following ERxOrder types: Inactivate, Reactivate, Cancel, Suspend, Resume and Update Rx.

[52647] ‘ODB should be the first plan’ warning message eliminated

Feature: Warning will be eliminated if the patient is under 25, but will still be displayed if the patient is 25 and over.

[52138] Clinical Verification screen

Feature: On the Clinical Verification screen, the user has now has ability to highlight the changes on Rxs if the Rx is a copy and is first fill and compare the identified field to the ‘copiedFrom’ Rx.

[54748] Medication Reviews – Give a ‘Copy from Previous’ functionality

Feature: The medication review copy functionality has now been implemented.

- Added ‘Copy from last review’ option to Type-selection screen when adding a new medication review.
- This only appears when electronic reviews are enabled
- If the selected type doesn't have any equivalent types, this option isn't visible (see documentation in case for equivalent review types)
- If there are no prior reviews that can be copied from, this option is disabled and a message displayed under the check box
- This option isn't displayed for AB Care Plan, which has always been designed to always copy
- The existing "Create New Follow-up (MR-F)" function, present in the patient Professional Services list for applicable reviews in BC, now shows the user a prompt explaining how this function has been replaced by the new copy functionality
If performing paper reviews, this simply tells them that nothing will be copied forward.

If performing electronic reviews, this tells them that they can copy the most recent review forward to a new follow-up by inserting a new follow-up and choosing to copy from last.

In either case, the prompt gives the user options to either create a new review or cancel out.

[52092] Rx To Do Screen now contains a patient filter

**Feature:** Users now have the ability to perform a patient search by selecting the ‘Allow Workflow Queue Filtering’ by navigating to **File > Store > Configuration > Rx > 6 – Workflow.**
Reports Labels and Hardcopies

[53303] Fill no longer prints opioid warning labels in certain scenario

**Feature:** If the drug or mixture is flagged as methadone or suboxone, fill no longer prints the opioid warning labels nor the opioid education sheet.

[52834] Hardcopy Label now prints packager name

**Feature:** The Hardcopy Label now prints the packager name in the Rx message for all packagers.

[51780] Mixture Label changes

**Feature:** The mixture label has been enhanced to now include the ‘Print mixture component breakdown on second vial’ in order to print the mixture label on vials in **File > Configuration > Store > Labels > 5 – Other Labels.** The following changes have been applied:

- Remove the component quantity column (mixture on vial)
- Remove the component form (mixture on vial)
- Remove the Supplies items (mixture on vial)
- Add ‘DIN’ to a header above the right column. (Applied to both mixture on vial and regular mixture)
[35259] New Suboxone Dispensed Quantities

**Feature:** Suboxone can now be dispensed in quantities up to 3 decimal points. In areas where a dispense or dosing quantity can be entered such as a prescription’s total authorization and remaining values, three decimal points are now supported. Drug on hand amounts will also be deducted accordingly in order to maintain accurate inventory levels. All labels and reports have also been adjusted accordingly. Not that some claims standards such as the CPhA standards still only support a single decimal place. If two or more decimal places are used, the dispense quantity transmitted via these claims standards will always be rounded up to the nearest single decimal point in order to prevent price-per-unit cost overruns resulting in claim rollbacks or rejections.

**Note:** For example, a Suboxone prescription for 1.24 tablets x 7 days will show a total prescription authorization of 8.75 tablets, a dispense quantity of 1.25 but will be sent to most third parties as a quantity of 1.3.

[53254] NSK Health – Patient Transaction Report

**Feature:** The NSK Health Patient Transaction Report is now available.

**Miscellaneous**

[53540] Manitoba Health (DPIN) PS intervention code

**Feature:** The Manitoba Health (DPIN) requires the PS intervention code that is sent for pharmacist administered vaccines. The intervention code list will now appear for all plans that use the intervention code.
[52461] 'Manual submission to 3rd party' Rx flag now implemented (Bayshore)

Feature: Implemented the 'Manual submission to third party' Rx flag for Bayshore. The Rxs will be displayed on the 'Rx Summary Report' to display only these Rxs when the 'Only show manual submission Rxs' box is checked.

[44525] When the C4/C8 error changes

Feature: Non ESI plans – If C4/C8 error code is returned, The DB intervention code is no longer being sent to the secondary plan
CeRx

[48638] Changes made to the Out of Province patient functionality for Nova Scotia DIS

**Feature:** Client ID type added to the NSDIS patient plan for recording Out of province and patients

**Impact:** This eliminates the need for Users to insert a PMP plan to record out province and patients on DIS.

**Note:** We are continuing to support the existing out of province and clients added with the PMP plan.

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[38497] Changes made to the User Information screen to support the ability to set the ‘Type’ to ‘Licensed Technician’

**Feature:** Changes have been made to the User Information screen for a Technician to record their License number. The fields are identified as ‘Technician ID’ and ‘Technician ID 2’.
[52774] ‘X’ is now displayed for the fillable field when the remaining quantity is 0 (Newfoundland and Labrador)

Feature: The '(Network) Patient Profile' on the 'Profile' tab has been enhanced to include the 'Network Rx Order Detail' screen. This will ultimately allow the 'Fillable' field to be ‘X’ when the remaining quantity is below 0.

[52772] The Network ID now displays on the main transfer screen

Feature: The Network ID is now displayed on the transfer form when performing a prescription transfer. This will help users quickly identify when the Network ID is missing.

[49815] Kroll Immunization functionality enhancement

Feature: DIS Immunization records are now integrated with the Kroll Immunization functionality.

[49316] Changes logic for CeRx failed transactions (CeRx)

Feature: When CeRx transactions have failed transmission, they are retransmitted the next time the user attempts to process them.