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Preferred Provider Plans

The Preferred Provider Plans feature in Kroll allows stores to apply different rules for select patients whose cardholder information conforms to a set of pre-determined carrier and/or group IDs. This document explains how to add a PPN plan, how to attach a pricing strategy to a PPN plan, and how to create a pricing exception for a PPN plan.

Adding a PPN Plan

1. Call up the Plans/Pricing Configuration screen for the plan you want to add the PPN plan to. For example, bring up the plan ‘Assure’ and enable the option **Substitute a preferred provider sub plan for this sub plan.**
2. From the **SubPlans** section, click **Ins** or press **Insert** on your keyboard and enter the PPN plan information, including a **Plan Code** and **Plan Name**. Enable the option **This is a preferred provider sub plan**.

```
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AME-NIU</td>
<td>Nipissing University</td>
</tr>
</tbody>
</table>
```

![Image of Plans/Pricing Configuration window](image-url)
3. Go to the Preferred Providers tab. Click Ins or press Insert on your keyboard.

4. Complete the Apply Preferred Provider form and click OK.

- **Carrier**: Place a checkmark here to use the carrier ID to match preferred provider coverage with patient plans.
Preferred Provider Plans

- **Group**: Place a checkmark here to use the group ID to match preferred provider coverage with patient plans.
- **Active**: Place a checkmark next to this flag if the preferred provider is actively providing coverage for patients.
- **Sub Plan**: Select a plan code for the preferred provider. Note that plan codes are added in the Plan tab.
- **Start Date**: Enter the date that the preferred provider coverage begins, if available.
- **Stop Date**: Enter the date that the preferred provider coverage ends, if available.
- **Comment**: Enter a comment regarding the preferred provider plan (optional).

**Attaching a Pricing Strategy to a PPN Plan**

1. To attach a pricing strategy to a PPN plan, go to **Plans > Pricing** and select the appropriate pricing strategies from the Regular Drugs, Formulary Drugs, and Mixtures dropdown menus, if applicable.
Creating a Pricing Exception for a PPN Plan

The **Plan Pricing Exceptions** tab allows users to create exceptions to the pricing strategies set in the **Plan Pricing** tab. Exceptions can be triggered when a store level user bills a **Drug Price Group** and/or **Patient Price Group** to a certain plan.

Configure a pricing exception as follows:

1. Click the **Sub Plan Pricing Exceptions** tab.
2. Click **Ins** or press **Insert** on the keyboard to call up the **Edit Price Strategy Exception** form.
3. Select the applicable plan from the **Plan** dropdown menu.
4. Select the appropriate drug price group from the **Drug Price Group** dropdown menu.
5. Select the appropriate pricing strategy from the **Then use the following Pricing Strategy** dropdown menu.

For example, a Plan Pricing Exception can be configured so that when an Rx is billed to a PPN plan (**AHE-NIU**) and the **Drug Price Group** is ‘Diabetic’, a PPN strategy is used instead of the regular strategy set in the **Pricing** tab.

![Price Strategy Exception Form](image-url)