Kroll Version 10
Service Pack 6

Updates and Enhancements
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Kroll Version 10 Service Pack 6 Updates and Enhancements

This document outlines the new features that have been implemented in Kroll Version 10 Service Pack 6 and summarizes the changes that have been made.

User Interface

**Copay Rules Enhanced**

You now have the ability to define exact copay amounts returned from a third party as well as defining a range between two copay values. For example: copay strategies can be setup to handle a copay with an ‘exact’ value i.e., $3.00 or a ‘between’ value i.e., $3.00 and $10.00.

**Configurable DE Intervention Code for PharmaNet Subplans**

It is now possible to configure PharmaNet subplans to send a DE intervention code (do not adjudicate - capture only). Should a patient belong to a PharmaNet plan that requires manual invoicing, you can now set the DUE Only check box on any subplan of PharmaNet in order for the system to send a DE intervention code. Prescriptions and their pricing are still sent to PharmaNet but the DE intervention code informs PharmaNet to capture the prescription for the patient’s profile only – do not adjudicate the claim. The Claims Invoice Report can then be generated for this group of patients or optionally, those patients can be given a secondary plan that can then be adjudicated or manually billed.

**Clinical Reports Screen Enhanced**

When a patient Allergy is presented, the information now displays in an easier to understand format.

**Users Can Modify Discontinued Rxs**

In Drug Information System provinces that support it, users can now modify information on a dispense (e.g., add coverage, modify the quantity) after the prescription has been discontinued and resend the prescription to the Network, if applicable.

**Chronic Medication Warning on F12 Screen**

In Ontario, a yellow warning message stating ‘ODB Chronic Med - 100 day supply preferred’ now appears in the Warnings section on the F12 screen when the following conditions are met:
• The patient is an ODB patient not linked to a nursing home;
• The Rx must be for a drug that is categorized as ‘Chronic’ in the Extra Info column of the Drug Formulary screen (Alt+G from the drug card);
• The days’ supply is less than 73;
• It is not the first fill of the Rx (appears for subsequent refills only).

UPC Logic Follows GTIN Rules

Users can now scan any UPC barcode or key in the numeric barcode into any screen that requires a UPC. This corrects the issue pharmacies were experiencing when scanning barcodes that were not compatible with Kroll (e.g., products manufactured by Leo Pharmaceuticals).

Narcotic, Controlled, Targeted Workflow Options

Kroll has been modified to allow unique workflows to be created specific for Narcotic, Controlled, or Targeted prescriptions. If a user wants Narcotic, Controlled or Targeted prescriptions to behave differently than regular prescriptions, then unique workflows can be created with Kroll’s assistance.

Selectable Workflow State in Script Re-entry Mode

If a store finds they have to use Script Re-entry mode to recover lost data, they will now be able to place prescriptions into a specific workflow state. This eliminates the need for all re-entered prescriptions to be processed through ALL workflow states.

‘Recent’ Menu to Access Last 20 Records

A ‘Recent’ menu has been added to the following screens:

• Alt-X - Start
• F3 - Patient
• F5 - Drug
• F7 - Doctor
• F11 - Drop-off
• F10 - Pickup (non-touch)
• F12 - Rx

This allows quick access to the 20 most recent patient, drug, mixture, and doctor records accessed by the currently logged in user.

Program Update Alert Prompt

Four days after a Program Update becomes available on your system, a notification message will appear when the Kroll application is launched and will disappear once the update is acknowledged.
Medication Review Changes (Saskatchewan)

Saskatchewan Medication Reviews now align more closely with the official PAS form; some on-screen prompts have been changed to accommodate this. The Medication Review Report is now divided into sections for patient consent, pharmacist use, and the personal medication record, which is provided to the patient. The pharmacist use area includes sections for drug and dosing knowledge, general knowledge, and drug related problems (DRPs) and actions.

Reports

Country Omitted from Report Printouts

The country no longer prints in the following reports when the patient’s country matches the default country in the Store Level Configuration Parameters screen:

- AR Credit Note
- AR Invoice
- AR Statement
- Auto Dispenser
- Delivery Invoice
- Doctor Authorization
- Medical Expense Invoice
- Medication Review
- Medication Review Doctor Letter
- Narcotic Rx Request
- Nursing Home Passtime Report
- Patient Mailing List Report
- Prescription Adaptation Renewal
- Prescription Adaptation
- Shipping Report

‘Hardcopy’ Type Added to Missing Images Report

The Missing Images Report has been modified to include a ‘Hardcopy’ option in the ‘Missing Image Type’ list. This replaces the two previous selections of Kroll Label – Hardcopy and Hardcopy Report. This is useful for stores that scan a combination of hardcopy labels and reports. When selected, the report will provide a list of prescriptions that are missing either kind of hardcopy.
Nursing Home

‘No Kroll Care’ Option in Nursing Home Form
A ‘No Kroll Care’ option has been added to the Reports tab in the Nursing Home Form. This allows users to prevent the printing of Kroll Care sheets for all patients linked to a particular Nursing Home.

‘Next Cycle Date’ Column in Nursing Home - Information Form
A ‘Next Cycle Date’ column has been added to the Nursing Home - Information form. When the user clicks the ‘Home’ button on the patient card, they will be presented with the Nursing Home’s Information form that now includes the Next Cycle Date. This allows the user to easily determine the upcoming cycle dates for the patient.